



# Premium Support Package

## Online Training with a Support Specialist:

### Yearly Site Review:

- An online session with an Atlas Specialist to ensure your Atlas system is optimized to meet your needs. We'll take a deep dive into system administration tools to make sure your site is up to date for the upcoming year. Topics covered include: Users, Course Assignments, Course Titles, Calendar, Archive Date, Assessment Methods, References, Standards Updates and New Feature Updates.

### Atlas Dashboard Consultation:

- Build a custom dashboard for yourself or your department, equipped with tools and reports to make the most out of Atlas.

### Customized Atlas Training (3 hours)

- For new & returning faculty or administration. Training options include:
  - Navigating Atlas (A beginner's guide to using Atlas)
  - Reports for Teachers & Department Teams
  - Reports for School Leadership
  - System Administration

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## Adding new or editing existing Unit Planner templates

Create new Atlas templates for tracking school meetings, PLCs, PBL, or customize existing templates to track 21st century skills or differentiated instruction. We'll help you make key template changes to get the most out of Atlas.

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## System configuration assistance

If you don't have time to update something on your Atlas site, reach out to us and find out if it's possible for us to make the update for you systematically. Adding NEW users or courses to your site annually Let us help you add new teachers and courses to your system once per year, with an easy-to-use spreadsheet. We'll upload the data all in one go, saving you time in your site maintenance.

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## Access to our most popular “How to” courses in AtlasLearn, our online, asynchronous PD platform that allows educators to engage on their own terms when the time is right for them.

- Navigating Atlas
- Lesson Planning in Atlas
- System Admin Basics.
- Curriculum Basics for Teachers
- Reports in Atlas

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## Customized support materials and videos

Priority email support through [support@onatlas.com](mailto:support@onatlas.com) and access to the support line  
Atlas help guides via the Atlas Help Center



Faria  
Education  
Group

+ 1 503 223 7600

Visit: [onatlas.com](https://onatlas.com)

Email: [support@onatlas.com](mailto:support@onatlas.com)